FaciliWorks® Product Features

FaciliWorks 8i Web-based CMMS Software

Flexible Installation Options

- Local client server install
- Keshrup hosted server option (Software as a Service)
- Keshrup manages FaciliWorks installation and updates
- 99.9% uptime
- Real-time access
- SSL Web encryption
- AICPA (formerly SAS 70) certification of the hosting data center

Accessibility

- Web browser agnostic
- Access from iOS, Android or Windows

Mobile Access

- Access, edit, close and create work orders
- Access, edit and close preventative maintenance orders
- Update meter readings
- Barcode scanning and talk-to-text capabilities

Standards Compliance

- ISO 9001:2015
- IATF 16949
- ISO 13485:2003
- AS9100
- FDA 21 CFR Part 11

Dashboard

- Current system status monitoring
- Ability to configure Dashboard detail
- Favorite Reports listing provides quick and easy access to your most commonly utilized reports

Hierarchical Navigation Menu

Tabbed Data Screens

- Speedy and consistent data entry

Required Fields

- Mark various fields as required, thus preventing the entry of incomplete PM, WO and asset records

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Maintenance Job Calendar

- Includes Work Orders and Preventative Maintenance
- Drag & drop scheduler - assign a date on which a staff member/technician will complete a PM/WO and assign/ reassign PM and WO events to any staff member on any day to quickly and easily balance work load hours among the staff

Key Performance Indicators (KPIs)

- KPI graphs can be filtered by various criteria; expand the view of a KPI, print the KPI, export the raw data that was used to calculate the KPI and rearrange the display of the four KPIs

Record Filtering

- Quick and Advanced Filters throughout all record areas
- Mobile: filter by various criteria or through smart lists

Asset Records

- Detailed general asset information
- Warranty and service contract tracking
- Authorized person tracking
- Date-based, meter-based and seasonal PM scheduling
- Major asset event tracking
- Operating cost tracking
- Asset cloning
- File attachments
- Component hierarchies show the relationship between assets and their component parts
- Optional Calibration Management module allows for the assignment of calibration schedules
- Asset Grouping: collections of assets can be seen only by a specifically designated set of users; management retains access to all records

Preventative Maintenance Events

- Update and track labor, contractors, spare parts, tools, variables, procedures and checklist items
- Attach image or text file documentation to procedures
- Define checklist steps with the option to require an acknowledgement or sign-off per defined step
- Electronic signing of PM records
- Route PMs to allow for one PM Task to be performed against several assets under one PM event
- Multitask PMs allow for multiple PM Tasks to be performed against one asset under one PM event

Unscheduled Work Order Events

- Update and track labor, contractors, spare parts, tools, variables, procedures and checklist items
- Attach image or text file documentation to procedures
- Optional electronic signing of work order records
- Email notifications for newly created and completed WOs
- In or out of asset warranty notification allows you to determine whether internal technicians or contracted warranty technicians should be performing the unscheduled work
- Multitask WOs allow for the creation of one WO that contains several assets and tasks assigned against those assets

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Web Service Requests

- Approval process option for SRs to become WOs
- Certain information can be designated as required in order to submit a service request
- Email notifications of SR creation, completion and status

Supplier Records

- Manage supplier records to ensure correct tracking of assets, asset warranties, parts inventory and tools

Tool Crib

- Manage a tool crib(s) by issuing and returning tools
- Track the issue history per tool
- Develop a list of tools used per asset based on WO history

Inventory Management

- Establish and manage a supplier list
- Alternative part management
- Track and update part quantities in stock and establish reorder points and minimum quantities in stock
- Assign parts to multiple warehouses
- Receive and use parts on the fly
- Create and manage purchase orders and include non-stocked parts (when necessary) on purchase orders
- File attachments
- Maintain and optimize inventory with EOQ analysis: Weighted Average, FIFO or LIFO

Personnel Management

- Manage staff labor records
- Track labor hours including total, regular and overtime
- Apply craft codes to specific Staff ID records for appropriate PM and WO assignment
- Create and edit existing security groups and assign users to the groups to ensure access to areas and fields of information match the necessary user roles and responsibilities
- Ability to assign User IDs to a specific Asset Group

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Reports

- Asset, Service Request, Preventative Maintenance and Work Order reports spanning both open and completed events
- Print bar-coded asset, part and tool labels
- Export reports to .pdf, raw text and other formats
- Advance Preventative Maintenance Notification report
- Include company logo on all reports
- Enhanced series of reports allows you to save your search criteria and add that as a dashboard posted favorite, for easy, continued access to highly utilized reports
- Enhanced Reports display results in column-centric format for easy export to Excel
- Reports open in an separate window, allowing users to keep a report open while navigating through the main FaciliWorks application and maximizing dual-monitor environments
- Custom report designer allows customization of default reports
- The optional Calibration Management module allows for the printing of calibration labels and the generation of calibration reports spanning both open and completed events

High Level of Configuration Options

- Define Work Order, Purchase Order, Service Request and Asset numbering schemes
- Institute user password minimum requirements
- Select color theme options
- Assign shortcut navigation links
- Hide areas of the application that you don't use
- Customize how text displays throughout the application
- Enabling of the Advanced Audit Log (date- and time-stamping of all record modifications)
- Hide fields or make them read-only
- Active Directory integration
- Decide between a global or per-user view of FaciliWorks; global settings are used so that every user has the same setup for easy portability; personal settings are used so that each user can have customized settings for a more efficient application
- Workflow allows for email notifications based on client configured business rules

Data Import Services

- Use of FaciliWorks data import templates
- Importing data from other software sources or from other formats
- Implementation and data gathering consultation

Training

- On-site and Web-based training

FaciliWorks
Making Maintenance Manageable